ALCATEL 3000X

Ouick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Moreover, from the website you can also consult FAO (English version only).



This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 17 of this user guide.

When carrying the product or using it while worn on your body, either use an www.sar-tick.com approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATELOne touch.

2.2 Power on your phone

Hold down the key until the phone powers on.

2.3 Power off your phone

Hold down the key from the main screen.

Calls

3.1 Making a call

Dial the desired number then press the \(\bigcirc \) key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the key.

To hang up the call, press the key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the \(\bigcirc\) key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the key.

Your mobile.....



- Navigation key: Menu/Confirm an option Left softkey
- Switch on/ 6 Pick up/Send call Call log (Idle screen)
- Silent mode (press and hold)

I.I Keys

Navigation key Confirm an option (press the middle of the key)

Pick up Send a call

In idle screen: Access call log (Redial) (press)

Switch on/Switch off the telephone (press and hold) End call

Return to idle screen

Left softkey

Access your voicemail (press and hold)

In idle screen: Press and hold: Lock the keypad In edit mode: Press: input space

Press and hold: switch language In idle screen:

Press to access shortcuts Fn + P: Access to Profiles Fn + S: Access to Settings In edit mode:

Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode

Delete one by one (press)

Delete one by one quickly (press and hold)

Move cursor to the next line

Press: Switch the uppercase and lowercase

I.2 Main screen icons (1)

Battery charge level.

Call forwarding activated: your calls are forwarded

Alarm programmed

Keypad locked

Level of network reception

Voicemail message arrived.

Getting started.....

Removing and installing the back cover





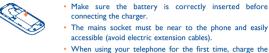












battery is flat.

Charging the battery (1)

Removing and inserting the SIM card

remove the card, press it and slide it out.

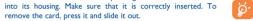






To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

fully charge the battery (().



The charge is complete when the animation stops.

Connect the battery charger to your phone and mains socket

The charging may take about 20 minutes to start if the

battery fully (approximately 3 hours). You are advised to

Be careful not to force the plug into the socket.

(1) The icons and illustrations in this guide are provided for information

6 Fn key

6 Right softkey

Switch off

End call

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the (-) key.

3.4 Available functions during the call

During a call, you can use your contacts, short messages, etc. without losing your correspondent.

Contacts.....

Consulting your contacts

To access the **contacts** from the main screen, press the key and select the look icon from the menu.

4.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "Add contact"



5.1 Create message

From the main menu select "Messages" to create message. While writing a message, select "Options" to access all the messaging options.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your





Access Wap options: Homepage, Bookmarks, Recent pages, Go to URL, Settings.



FM radio.....



To access volume interface, please press and hold the Akey. Then you can adjust the volume by pressing the Akey.



Call log



You can access your call memory by pressing - from the idle screen, and you will see Outgoing call(s), Missed call(s) and

Alarm



Once you enter this menu from the main menu, there is a monthly-view calendar for you to view.



From the main menu, select the menu icon and select the function of your choice in order to customise your telephone: Contact your network operator to check service availability. Phone settings, Call settings, Security, Network, Connectivity, Restore default.



Missed calls

GPRS connecting

GPRS connection status (Activated)

Silence mode: your phone does not ring, beep or vibrate.

Enter a number, select the type of operation to be performed, Your mobile phone has a built-in alarm clock with a snooze and enter the second number, then press "=" to display the



With this menu, you may personalise ringtones for different events and environments.



Services.....



Latin input mode

To write messages, there are two writing methods:

- Normal (for English): this mode allows you to type a text by choosing a letter or a sequence of characters associated with

- Predictive with the Zi mode (for other languages): This mode speeds up the writing of your text.

Fn key Fn: Press once: Input a top-half character

Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode

Space key _____ Press: input space

Fn+Space: switch input mode In abc (Multitapabc) input mode:

Press once: only switch one character from

minuscule to uppercase Press twice: lock uppercase input mode Press once: unlock the uppercase

In eZiabc (Smartabc) input mode: Press once: to eZi ABC Press twice: to eZi Abc

Press: delete one by one Press and hold: delete one by one quickly

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

Safety and use.....

TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas. When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ARS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbae deployment area.

check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy. CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance

Switch the phone off before boarding an aircraft.

13

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the

opposite side to the device, if any. To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "handsfree" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

2013-7-10 🔟 1:19:12

IP4690_ALCATEL 3000X_QG_Eng_GB_08_130710.indd 1

- $^{\left(I\right) }$. The quality of the radio depends on the coverage of the radio station in that particular area.
 - Depending on your network operator and market.

12



⁽I) Contact your network operator to check service availability English - CIB27A0ALAAA

During use, the actual SAR values for this device are usually well below the

values stated above. This is because for nurnoses of system efficiency and to

inimize interference on the network, the operating power of your mobil

device is automatically decreased when full power is not needed for the call.

Body-worn SAR testing has been carried out at a separation distance of 10 mm.

To meet RF exposure guidelines during body-worn operation, the device should

be positioned at least this distance away from the body. If you are not using an

and that it positions the phone the indicated distance away from the body.

For more information you can go to www.alcatelonetouch.com

available on the following site: http://www.who.int/peh-emf

you should avoid touching it or degrading it.

approved accessory ensure that whatever product is used is free of any metal

Organizations such as the World Health Organization and the US Food and

Drug Administration have stated that if people are concerned and want to

reduce their exposure they could use a hands-free device to keep the phone

away from the head and body during phone calls, or reduce the amount of

Additional information about electromagnetic fields and public health are

Your telephone is equipped with a built-in antenna. For optimal operation,

As mobile devices offer a range of functions, they can be used in positions

other than against your ear. In such circumstances the device will be

you are using another accessory ensure that whatever product is used is free

of any metal and that it positions the phone at least 10 mm away from the

the battery power is empty for a long time, it may take around

20 minutes to display the battery charger indicator on the

When abroad, check that the voltage input is compatible

Verify the network coverage with your operator

Try selecting the available network(s) manually

My phone cannot connect to the Internet

one printed on your warranty card or box

Check your phone's Internet connecting settings

Try connecting at a later time or another location

Make sure the SIM card has been correctly inserted

Make sure the service of your SIM card is available

Unable to make outgoing calls

Make sure you are in a place with network coverage

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

· Check that the IMEI number (press *#06#) is the same as the

Make sure that the internet access service of your SIM card is

Make sure the chip on your SIM card is not damaged or

Make sure you have dialed a valid number and press the

Make sure your phone is connected to a network, and the

Check your subscription status with your operator (credit,

For international calls, check the country and area codes

My phone cannot connect to a network or "No service"

Make sure that your battery is not completely discharged; if Unable to receive incoming calls

compliant with the guidelines when used with headset or USB data cable. If

The lower the power output of the device, the lower its SAR value.

Always handle your phone with care and keep it in a clean and dust-free place. Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture humidity rain infiltration of liquids dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C

Over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious

Emergency call numbers may not be reachable on all cellular networks You should never rely only on your phone for emergency calls. Do not open dismantle or attempt to repair your mobile phone yourself

Do not drop, throw or bend your mobile phone Do not paint it Use only batteries, battery chargers, and accessories which are

recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model, TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries. Remember to make back-up copies or keep a written record of all

important information stored in your phone. Some people may suffer epileptic seizures or blackouts when exposed to flashing lights or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms

movements, or disorientation. To limit the likelihood of such symptoms Do not play or use a flashing-lights feature if you are tired or need

occur: convulsion, eye or muscle twitching loss of awareness, involuntary

- please take the following safety precautions: Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional

discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

Telephone warranty

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Batteries (2) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

The warranty period may vary depending on your country.

The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

e note that you must respect the laws and regulations in force in your ion or other jurisdiction(s) where you will use your mobile phone arding taking photographs and recording sounds with your mobile one. Pursuant to such laws and regulations, it may be strictly forbidden take photographs and/or to record the voices of other people or any of their personal attributes and duplicate or distribute them as this may be dered to be an invasion of privacy. It is the user's sole responsibility to e or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the

Before removing the battery from your phone, please make sure that the

Observe the following precautions for battery use

- Do not attempt to open the battery (due to the risk of toxic fumes and burns). Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points. In non European Union jurisdictions

Items of equipment with this symbol are not to be thrown into ordinary bins

if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be

CALITION: RISK OF EXPLOSION IF RATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

- 2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited.
- 3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
- Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT
- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash. high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

to 40°C

Mains powered chargers will operate within the temperature range of 0°C

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards

THIS DEVICE MEETS INTERNATIONAL GLIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency ctromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are-

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	0.926 W/kg
Body-worn SAR	GSM 900	0.911 W/kg

Regulatory information...

The following approvals and notices apply in specific regions as noted.



is a registered trademark of Obigo AB.

eZiText™ and Zi™ are trademarks of Zi ☐ e7iTevt* ZICOrporation Corporation and/or its Affiliates.

General information......

- Internet address: www.alcatelonetouch.com
- Hot Line Number: see "TCT Mobile Services" leaflet or
- go to our Internet site. Address: Room 1910-12A, Tower 3, China HK City, 33

Canton Road, Tsimshatsui, Kowloon, Hong Kong On our Internet site, you will find our FAO (Frequently Asked

Ouestions) section. You can also contact us by e-mail to ask any questions you may have. An electronic version of this user guide is available in English

and other languages according to availability on our server: www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

C€1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www. alcatelonetouch com

Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator to check service availability.

Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below

- You are advised to fully charge () the battery for optimal
- Avoid storing large amounts of data in your phone as this may affect its performance
- Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery. then turn your phone on
- Check the battery power level, charge for at least 20 minutes If it still does not work, please use User Data Format to reset

My phone is frozen or has not responded for several minutes

- Restart your phone by pressing and holding the key
- Remove the battery and re-insert it, then restart the phone If it still does not work, please use User Data Format to reset

My phone turns off by itself

- Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-contacted due to unlocking keypad.
- Check the battery charge level

23

If it still does not work, please use User Data Format to reset the phone (1)

My phone cannot charge properly

- Make sure you are using an Alcatel battery and the charger from the box
- Clean the battery contact if it's dirty.
- Make sure your battery is inserted properly before plugging in the charger.
- Make sure you have not harred outgoing calls

SIM card valid, etc.)

(0°C to +40°C)

Invalid SIM card

Try connecting in another location

is displayed

Make sure that your phone is not in flight mode

network is not overloaded or unavailable

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network) Check your subscription status with your operator (credit,
- Make sure charging is carried out under normal conditions SIM card valid, etc.)
 - Make sure you have not forwarded incoming calls
 - Make sure that you have not barred certain calls
 - Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received · Check that you have subscribed to this service with your

- operator Your caller has concealed his/her name or number
- I cannot find my contacts
- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the \(\frac{1}{2} \) key
- Check the network strength
- Make sure that the receiver connector or speaker on your phone is clean

I am unable to use the features described in the manual Check with your operator to make sure that your subscription

includes this service Make sure this feature does not require an Alcatel accessory

When I select a number from my contacts, the number cannot be dialed

- · Make sure that you have correctly recorded the number in
- Make sure that you have inputted the country prefix when calling a foreign country

I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full: delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

User Data Format All user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before you want to format

· Make sure your operator's voicemail number is correctly

entered in "Messages\Voicemail" Try later if the network is busy

I cannot access my voicemail

The flickering icon is displayed on my standby

You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked Contact your network operator to obtain the PUK code (Personal Unblocking Key)

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3
- · After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger
- to obtain an exact indication Switch on the backlight upon request

ALCATEL is a trademark of Alcatel-Lucent and used under license by TCT Mobile Limited.

All rights reserved © Copyright 2013 TCT Mobile Limited.

TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

2013-7-10 1119:13

IP4690_ALCATEL 3000X_QG_Eng_GB_08_130710.indd 2

